



LIMITED WARRANTY

Seller warrants that the Products will be free from defects in material and workmanship. Such warranty is subject to Storage Battery Systems, LLC warranty documentation. Warranty duration varies by product. Contact customer service (800.554.2243) for details. This warranty is exclusive and in lieu of all other warranties, whether written, oral, expressed, implied or statutory, and purchaser agrees that the products are sold "as is".

LIMITATION OF LIABILITY

Storage Battery Systems, LLC shall in no event have obligations or liabilities to purchaser or any other person for loss of profits, loss of use or incidental, special or consequential damages, whether based on contract, tort (including negligence), strict liability or any other theory or form of action, even if purchaser has been advised of the possibility thereof, arising out of or in connection with the sale, delivery, use, repair or performance of the products or the programs, or any failure or delay in connection with any of the foregoing. Without limiting the generality of the preceding sentence, Storage Battery Systems, LLC shall not be liable for personal injury or property damage. In no event shall Storage Battery Systems, LLC liability exceed the amount received by Storage Battery Systems, LLC for the products.

1 Year Warranty Products

- SBS Test Equipment

90 day Warranty Products

- Test clips and leads

HOW TO OBTAIN SERVICE UNDER THIS WARRANTY

To obtain warranty service, you must first contact Storage Battery Systems, LLC to determine the problem and the most appropriate solution for you. Storage Battery Systems, LLC will determine and provide you with the proper procedure for disposing of or returning of product to us. Written authorization from Storage Battery Systems, LLC is required on all return shipments.

REQUIREMENTS

All returns under warranty will require a Return Materials Authorization (RMA). All warranty returns will require proof of purchase via the original purchase order. In certain warranty situations, Storage Battery Systems, LLC will require photographic proof of the products condition, prior to issuing an RMA. All returns are to be pre-paid by the customer. Special or custom engineered Product is non-returnable.

Any additional returns, will be subject to a 25%-50% re-stocking fee. Products must be new and in resalable condition in order for the customer to receive account credit for the return. Upon receipt of the returned products Storage Battery Systems, LLC will determine the condition of the products and issue account credit based on their discovery of items that meet the criteria detailed in Section 9 of our [Terms and Conditions of Sale](#).